



The VTech Advantage

Founded in 1976, VTech is a \$2.1 billion global company with more than 40 years of experience in telephony. In 2017, we shipped more than 30 million handsets to 79 countries. Our global R&D team, fully managed by VTech, is the backbone of our innovation when it comes to research, engineering and global design.

VTech delivers an innovative and diverse product portfolio in the hospitality market. Compatible with hosted and open-source platforms, our telecommunication products elevate the business customer experience through state-of-the-art technology and comprehensive support.

You rely on quality technology to fuel your business. That's why we design our phones with durable materials that stand the test of time. We back them with best-in-class warranties complete with advanced parts replacement coverage.

Whether you're researching VTech solutions or installing our phones, we have you covered. Receive end-to-end complimentary support from a team of U.S.-based sales and technical engineering experts.

All Your Hotel Needs

From the front of the house, to the back of the house, VTech has you covered. Choose from award-winning devices and experience the benefits of using a single brand to easily and effectively manage every part of your property. We offer:

- Guest room phones
- Administrative phones
- Expandable conference phones
- Wireless headsets



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The Guest Experience

Whether they're looking for a home away from home, or just a place to lay their head, guests expect more than ever from hotels. Ensure no detail is overlooked by choosing the best for in-room communication. From classic phones that fit with any décor to space-saving models perfect for the modern traveler, we have an option to meet your—and your guests'—needs.

- Contemporary styles complement a variety of interiors and properties—from the luxury resort to the short-stay motel.
- Smaller footprints and extra USB ports mean more space on the nightstand, and more charging options for guests' devices.
- Antibacterial plastic protects guests and housekeeping staff from germs.
- Guests feel right at home with intuitive, modern features, including cordless handsets, speakerphones, and more.





Analog Corded and Cordless Phones

Contemporary



Corded Speakerphone
A2210 | A2210-FSK | A2220-L2



*Corded Non-Speakerphone – Petite Phone**
A2211 | A2211-FSK | A2221-L2



Cordless Battery Backup
CTM-A2411-BATT | CTM-A2421-BATT



Accessory Petite Phone
CTM-A241P | CTM-A242P



Cordless Accessory Handset
CTM-A241SDU | CTM-A242SDU



Corded/Cordless Speakerphone Bundle
CTM-A2510-USB



TrimStyle
A2321



TrimStyle
A2310



TrimStyle
A2310-NM



Lobby/Public Areas
A2100



Lobby/Public Areas
A2310-NM

Classic



Corded Speakerphone
A1210-A



Corded Non-Speakerphone
CL-A1110



Cordless Speakerphone
A1410



TrimStyle
A1311



Lobby/Public Areas
A1100

SIP Corded and Cordless Phones

Contemporary



Cordless Speakerphone
S2210-L | S2220-L



Corded Non-Speakerphone – Petite Phone
S2211-L | S2221-L



TrimStyle
CTM-S2312



Cordless Speakerphone
CTM-S2411 | CTM-S2421



Cordless Accessory Handset
CTM-S241SDU | CTM-S242SDU



Accessory Petite Phone
CTM-S241P | CTM-S242P



Accessory TrimStyle
S2310 | S2320



Lobby/Public Areas
S2100-L

Color






Cordless Speakerphone
LS-S3410 | LS-S3420
LS-S3410-USB | LS-S3420-USB



Cordless Accessory Handset
LS-S341HS | LS-S342HS

Feature Matrix

	 Corded	 Corded Petite Phone	 Cordless	 Accessory Handset ³	 Accessory Petite Phone ³	 TrimStyle	 Lobby
Placement							
Basics							
Value-added							
Guestroom Use	✓	✓	✓	✓	✓		
Bathroom Use		✓			✓	✓	
Public Area Use		✓				✓	✓
Base Speaker	✓		✓				
Handset Speaker			✓	✓			
Speed Dials	✓	✓	✓	✓	✓		
Dial Pad	✓	✓	✓	✓	✓	✓	
Message Waiting Indicator ⁴	✓	✓	✓	✓	✓	✓	
Small Footprint		✓		✓	✓	✓	
Mobility			✓	✓			
Battery Backup			✓ ²				
Reduce PBX Ports				✓	✓		
ENERGY STAR Certified	✓	✓	✓	✓			✓ ⁴
USB Charging Port	✓ ¹	✓ ¹	✓ ¹	✓	✓		
Antibacterial Plastic	✓	✓	✓	✓	✓	✓	✓

¹ Available on select analog and SIP models: CTM-A241SDU, CTM-A242DU, CTM-A241P, CTM-A242P, CTM-A2510-USB, S2210-L, S2220-L, S2211-L, S2221-L, CTM-S2411, CTM-S2421, CTM-S241SDU, CTM-S242SDU, CTM-S241P, CTM-S242P, S2310, S2320, LS-S3410, LS-S3410-USB, LS-S3420, LS-S3420-USB, LS-S341HS, and LS-S342HS.

² Battery backup available on select analog models: CTM-A2411-BATT and CTM-A2421-BATT.

³ Accessory products require registration to a cordless base.

⁴ Model A2310 features a message waiting indicator, model A2310-NM does not.

Color Options

Contemporary Styling



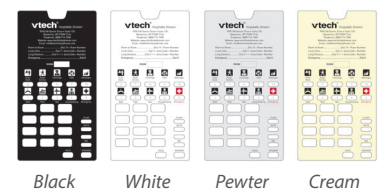
Classic Styling



Color Styling



Faceplates



Certification on Major Platforms

PBX: On-Premise PBX Systems

- Alcatel OmniPCX Enterprise PBX
- Avaya Aura CM/Session Manager
- Avaya IP Office
- Avaya CS1000
- Mitel 3300
- NEC - All solutions
- PhoneSuite OnPremise Voiceware
- Siemens HighPath 4K

Hosted: Cloud-Based Solutions

- BroadSoft BroadWorks
- BroadSoft BroadCloud
- GuestTek iAct
- Mitel MiCloud
- Netsapiens SNAPsolution
- PhoneSuite Voiceware

Product Index

Styling	Technology	Product	Lines	Model	
Contemporary	Analog	Corded Speakerphone	1-Line	A2210	
			1-Line	A2210-FSK	
			2-Line	A2220-L2	
		Corded Non-Speakerphone - Petite Phone	1-Line	A2211	
			1-Line	A2211-FSK	
			2-Line	A2221-L2	
		Cordless Battery Backup	1-Line	CTM-A2411-BATT	
			2-Line	CTM-A2421-BATT	
		Cordless Accessories	1-Line	CTM-A241SDU	
			2-Line	CTM-A242SDU	
			1-Line	CTM-A241P	
			2-Line	CTM-A242P	
		Corded-Cordless Speakerphone Bundle	1-Line	CTM-A2510-USB	
		TrimStyle	1-Line	A2310	
	2-Line		A2321		
	Lobby-Public Areas	1-Line	A2100		
		2-Line	A2310-NM		
	SIP	Corded Speakerphone	1-Line	S2210-L	
			2-Line	S2220-L	
		Corded Non-Speakerphone - Petite Phones	1-Line	S2211-L	
			2-Line	S2221-L	
		Corded Trimstyle	1-Line	CTM-S2312	
		Cordless Speakerphone	1-Line	CTM-S2411	
			2-Line	CTM-S2421	
		Cordless Trimstyle	1-Line	CTM-S241TL	
			2-Line	CTM-S242TL	
		Cordless Accessories	1-Line	CTM-S241SDU	
			2-Line	CTM-S242SDU	
1-Line			CTM-S241P		
2-Line			CTM-S242P		
1-Line			S2310		
Lobby-Public Areas	2-Line	S2320			
	1-Line	S2100-L			
Color	SIP	Cordless Speakerphone	1-Line	LS-S3410	
			2-Line	LS-S3420	
			1-Line	LS-S3410-USB	
			2-Line	LS-S3420-USB	
Cordless Accessories		1-Line	LS-S341HS		
		2-Line	LS-S342HS		
Classic		Analog	Corded Speakerphone	1-Line	A1210-A
			Corded Non-Speakerphone	1-Line	CL-A1110
	Cordless Speakerphone		1-Line	A1410	
	TrimStyle		1-Line	A1311	
	Lobby-Public Areas		1-Line	A1100	

Please visit vtechhotphones.com to view all current products and detailed specs.

Property Operations

The back office operation is at the heart of a hotel. With the VTech line of administration phones, staff get a complete solution to streamline voice, data and internet communications. ErisTerminal® phones are designed to suit different employee needs. Executive desksets are ideal for management personnel looking for advanced calling features. Maintenance and housekeeping staff can benefit from the simplicity of basic desksets and cordless handsets.

- Cordless handsets, and phones that require only an Ethernet drop empower staff to move about the back office without being disconnected.
- A versatile product portfolio, designed specifically to minimize complications, makes it easier for hotels to manage inventory.
- Power over Ethernet (PoE), auto-provisioning and dual Ethernet ports cut down on installation costs and offer a cost-effective alternative to analog and digital phone systems.
- Industry-leading three-year warranties, U.S.-based support, and new-product replacement ensure assistance is available when you need it.





Property Usage					
	ET600 Series	VSP600 Series	VDP800 Series	Wireless Headsets	Conference Speakerphones
Front Desk	✓				
Back Office / Sales	✓	✓	✓	✓	✓
Conference Rooms					✓
Mobile Employees		✓	✓	✓	
Business Center	✓	✓			✓



Administrative and Business Center Phones



ErisTerminal SIP Color Deskset
ET685

- Supports 12 SIP lines/accounts
- 4.3" color display
- 6 self-labeling programmable function keys
- Bluetooth connectivity for headsets
- Advanced connectivity with USB
- HD voice quality



ErisTerminal SIP Deskset
ET605

- Supports 2 SIP lines/accounts
- 2.3" mono display
- 2 programmable feature keys
- RJ9 headset port



ErisTerminal SIP Color Deskset
ET635

- Supports 12 SIP lines/accounts
- 2.8" color display
- 8 line keys
- Proximity sensor for context display
- Advanced connectivity with USB
- HD voice quality



ErisTerminal Expansion Module
ET6

- 4.3" graphical display
- 18 multi-color LED programmable function keys
- Daisy-chain up to 3 ET6 per deskset
- First ET6 powered via USB from deskset



ErisTerminal SIP DECT Base Station and Cordless Handset
VSP600

- Register up to 6 cordless handsets (VSP601) or desksets (VSP608)
- Supports up to 6 SIP accounts
- Supports 4 simultaneous calls
- Supports 5 DECT repeaters (VSP605)



ErisTerminal SIP DECT Cordless Deskset
VSP608

- Traditional deskset appearance with cordless handset portability
- Half-duplex speakerphone
- Supports 2 simultaneous calls



ErisTerminal SIP DECT Cordless Handset
VSP601

- Place cordless handsets almost anywhere
- Compatible with the VSP600 DECT cordless base station



ErisTerminal SIP DECT Repeater
VSP605

- Adds up to an additional 500 feet of range
- Cascade up to 2 repeaters in a row
- Compatible with VSP600 and VDP800



ErisTerminal SIP DECT Base Station
VDP800

- Register up to 10 cordless handsets
- Orbitlink Wireless Technology™
- Support for up to 8 lines/accounts and 8 NB / 5 WB concurrent calls
- Support for up to 5 VSP605 DECT repeaters



ErisTerminal SIP DECT Cordless Color Handset
VDP801

- Requires a VDP800 to operate
- 2-inch color LCD
- HD audio
- Intercom

Administrative and Business Center Phones



Convertible Office Wireless Headset

VH6210

- Up to 500 feet of range
- HD voice and wideband audio
- Hot swappable battery
- Electronic hookswitch (EHS) compatible
- Softphone compatible
- Softphone call manager
- One-touch call, answer, end call, volume level and mute
- Compatible with most SIP and analog desk phones








Convertible Office Wireless Headset with Softphone Dongle



VH6212

- Up to 500 feet of range
- HD voice and wideband audio
- Electronic hookswitch (EHS) compatible
- Softphone compatible
- Softphone call manager
- Noise canceling microphone
- Multiple wearing styles
- Secure magnetic charging cradle
- One-touch call, answer, end call, volume level and mute



VTech ErisTerminal SIP Phones				
	ET605	ET635	ET685	ET6
SIP Lines / Accounts	2	12	12	
HD Voice Codec	✓	✓	✓	
Display Type	2.3" - 132 x 64 LCD greyscale	2.8" - 320 x 240 color LCD	4.3" - 480 x 272 color LCD	4.3" 160 x 384 LCD greyscale
Second screen programmable keys			✓	
Proximity sensor for dynamic display of key labels		✓		
Full Duplex Speakerphone	✓	✓	✓	
Sensor Hookswitch		✓	✓	
EHS (electronic hook switch)		✓	✓	
Expansion Module Support (ET6)		✓	✓	3 per deskset
USB		✓	✓	✓
Built-in Bluetooth			✓	
PoE Support	✓	✓	✓	1st ET6 powered by deskset
Dual Ethernet Ports Type	10/100	GigE	GigE	
Total Programmable Keys	2	8	6	18
Total Programmable functions	2	32	24	18
Message Waiting Indicator	✓	✓	✓	
Local Phonebook	250	1000	1000	
LDAP Phonebook Support	✓	✓	✓	
XML Browser	✓	✓	✓	
Corded Headset port	RJ9	RJ9	RJ9	
Action URI/URL	✓	✓	✓	
VPN Client		✓	✓	
Standard Warranty	3 year	3 year	3 year	3 year

VTech ErisTerminal SIP Phones						
	VSP600	VSP601	VSP608	VDP800	VDP801	VSP605
SIP Accounts	6	6	6	8	8	
Number of DECT phones	6			10		
Concurrent calls system (NB/WB)	4 / -			8 / 4		
Repeater support	✓			✓		Up to 5 per base
Compatible to	VSP601, VSP608, VSP605				VDP801, VSP605	
Display type		1.8" - 90 x 65 mono LCD	3" - 102 x 66 mono LCD		2" - 172 x 220 color LCD	
Softkeys		2			2	
Dedicated feature keys		11	21		6	
Concurrent calls per accessory		2	2		2	2
HD Audio					Handset / Speaker	
Battery		550mAh Ni-MH	750mAh Ni-MH		900mAh Ni-MH	
Stand-by / talk-time		7d/7h	36h/7h		7d/9h	
Speed dial keys			32 (16x 2 pages)			
Compatible base		VSP600	VSP600		VDP800	VSP600, VDP800
Standard Warranty	3 years	3 years	3 years	3 years	3 years	3 years

VTech Headsets		
	VH6210	VH6212
Up to 500 Feet of Range	✓	✓
HD Voice and Wideband Audio	✓	✓
Electronic Hook Switch (EHS) Compatible	✓	✓
USB	USB mini port	USB dongle
Softphone Compatible	✓	✓
Softphone Call Manager	✓	✓
Hot Swappable Battery	✓	
Multiple Wearing Styles	✓	✓
Secure Magnetic Charging Cradle	✓	✓
One-Touch Call, Answer, End, Volume Level and Mute	✓	✓
Noise Canceling Microphone	✓	✓

Conference Rooms and Meeting Spaces

For business travelers, meeting rooms—and the amenities like conference phones—can make or break a hotel experience. Leave a lasting impression by equipping gathering spaces with phones that bring people together and help them get down to business. ErisStation® conference phones with Orbitlink Wireless Technology™ ensure every call is crisp, clear and easy to manage.

- Wireless mics and expansion wireless speakerphones placed throughout a space deliver audio coverage in any size room, from personal offices to ballrooms.
- Bluetooth-enabled models allow guests to sync their mobile devices for hands-free cellular calls the whole team can participate in.
- Dynamic noise reduction (DNR) and full-duplex technology automatically eliminate ambient noise and audio clipping for distraction-free conversations that flow naturally.
- SIP and analog versions are compatible with existing systems and enable hotels to easily adjust to service provider changes.





Conference Phones

SIP models



ErisStation SIP Conference Phone with Four Wireless Mics

VCS754

- 2 fixed microphones and 4 DECT 6.0 wireless microphones
- Support for up to 3 SIP lines/accounts
- Full-duplex speakerphone in base
- Up to 8 hours of talk time per wireless microphone
- USB speakerphone



ErisStation SIP Conference Phone with Two Wireless Mics

VCS752

- 1 fixed microphone and 2 DECT 6.0 wireless microphones
- Support for up to 3 SIP lines/accounts
- Bluetooth connectivity for headset and cellular devices
- DECT 6.0 technology for wireless speakerphone expansion
- Up to 12 hours of talk time per wireless microphone
- Pair up to 3 VCS850 DECT Expansion Wireless Speakerphones for up to 27 or more active participants



ErisStation SIP DECT Expansion Wireless Speakerphone

VCS850

- Requires VCS752 to operate
- Full-duplex speakerphone in base
- Up to 12 hours of wireless talk time
- Pair up to 3 expansion speakerphones per VCS752 base

Analog models



ErisStation Conference Phone with Four Wireless Mics

VCS704

- 2 fixed microphones and 4 DECT 6.0 wireless microphones
- Full-duplex speakerphone in base
- Up to 12 hours of talk time per wireless microphone
- Up to 70 hours of standby time per wireless microphone



ErisStation Conference Phone with Two Wireless Mics

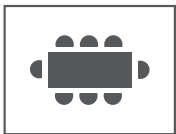
VCS702

- 1 fixed microphone and 2 DECT 6.0 wireless microphones
- Full-duplex speakerphone in base
- Up to 12 hours of talk time per wireless microphone
- Up to 70 hours of standby time per wireless microphone

Conference Phone Expansion

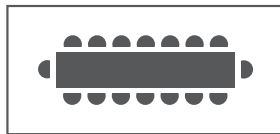


Huddle Room



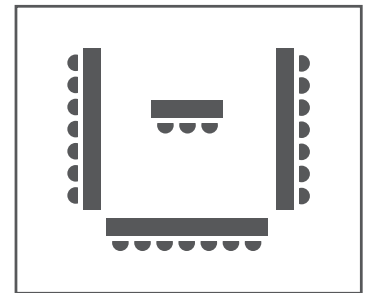
+8

Conference Room








+10

Training Room



+20

VTech ErisStation Conference Phones					 (Expansion speakerphone accessory to VCS752)
	VCS702	VCS704	VCS754	VCS752	VCS850
Connectivity					
Analog (PSTN)	✓	✓			
SIP			✓	✓	
USB			✓		
Bluetooth				✓	
DECT 6.0	Wireless mics	Wireless mics	Wireless mics	Wireless mics/ expansion speakerphones/headsets	Pair up to 3 per VCS752
Audio					
Full Duplex Echo Canceller	✓	✓	✓	✓	✓
Noise Reduction	✓	✓	✓	✓	✓
Codecs			G.711, G.722, G.726, G.729ab	G.711, G.722, G.726, G.729ab	
Wideband			✓	✓	✓
Functionality					
PoE				✓	
SIP Lines/Accounts			3	3	
SIP Softkeys			3	3	
Navigational Pad			✓	✓	
Phonebook	✓	✓	✓	✓	
WebUI for Phonebook Management			✓	✓	
Redial	✓	✓	✓	✓	
Distributed Mute Access	✓	✓	✓	✓	
Date and Time	✓	✓	✓	✓	
Speed Dial Keys	✓	✓	✓	✓	
USB for PC Softphone/Speakerphone			✓		
Bluetooth Connectivity for Headset and Mobile Pairing				✓	
Wireless Expansion				Up to 3	
Microphones	3	6	6	3	2
Wireless Microphones	2	4	4	2	
Integrated Charging Bays	✓	✓	✓	✓	
Other					
Standard Warranty	2 years	2 years	2 years	2 years	2 years





The VTech Difference

Industry-Leading Warranties

Best-in-class warranties (five years for analog guest room phones, three years for SIP administrative phones, two years for SIP guest room phones and conference phones, one year for headsets) ensure customer satisfaction. If a replacement phone is needed, we send new (not refurbished like many of our competitors) product as an advanced parts replacement (APR). This translates to less downtime and more satisfaction for your customers and partners.

U.S.-Based Support

Receive end-to-end complimentary support (pre-sales, post sales and field sales) from a team of U.S.-based sales people, engineers and marketing executives. Account managers throughout the U.S., Canada and Central America/Latin America (CALA) region uniquely position themselves to support your sales efforts. Our dedicated team of technical sales engineers provide an added level of specialized support.

Vertically-Integrated Infrastructure

Our global team of more than 1,500 R&D professionals continually innovate VTech products through state-of-the-art research, engineering and global design influence. Because VTech manages all phases of R&D, production, manufacturing, sales, and support, we deliver affordable, high-quality products to customers.



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Business Solutions

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