



vtech® | Business Solutions



Product Line Brochure





The VTech Advantage

Founded in 1976, VTech is a \$2.1 billion global company with more than 40 years of experience in telephony. In 2017, we shipped more than 30 million handsets to 79 countries. Our global R&D team, fully managed by VTech, is the backbone of our innovation when it comes to research, engineering and global design.

VTech delivers an innovative and diverse product portfolio in the business market. Compatible with hosted and open-source platforms, our telecommunication products elevate the business customer experience through state-of-the art technology and comprehensive support.

You rely on quality technology to fuel your business. That's why we design our phones with durable materials that stand the test of time. We back them with best-in-class warranties complete with advanced parts replacement coverage.

Whether you're researching VTech solutions or installing our phones, we have you covered. Receive end-to-end complimentary support from a team of U.S.-based sales and technical engineering experts.



Versatile Product Portfolio

Our product offerings scale from small office to enterprise-level solutions. Choose from award-winning devices supporting the following device categories:

- SIP phones
- DECT wireless desksets and handsets
- Expandable conference phones
- Wireless headsets



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ErisTerminal SIP Color Deskset

ET685

- Supports 12 SIP lines/accounts
- 4.3" color display
- 6 self-labeling programmable function keys
- Bluetooth connectivity for headsets
- Advanced connectivity with USB
- HD voice quality



ErisTerminal SIP Color Deskset

ET635

- Supports 12 SIP lines/accounts
- 2.8" color display
- 8 line keys
- Proximity sensor for context display
- Advanced connectivity with USB
- HD voice quality



ErisTerminal SIP Deskset

ET605

- Supports 2 SIP lines/accounts
- 2.3" mono display
- 2 programmable feature keys
- RJ9 headset port



ErisTerminal Expansion Module

ET6

- 4.3" graphical display
- 18 multi-color LED programmable function keys
- Daisy-chain up to 3 ET6 per deskset
- First ET6 powered via USB from deskset



ErisTerminal ET600 Series

The next evolution of SIP phones

Experience the best of VTech—the ErisTerminal® ET600 Series with Snom® technology. This line of SIP desksets comes standard with color touch screens for simple navigation, and top-of-the-line sound quality for your most productive calls yet.

You'll love large color displays, which offer more benefits than traditional black-and-white screens. Bright colors, which illuminate the screen, make it easier to place calls and see who's calling. Add a personal touch to your desk whenever you want by customizing the background with a family photo or company logo. You can also place hands-free Bluetooth® calls on a wireless headset from the deskset's color touchscreen (ET685 only).

The ET600 Series phones are built with world-renown Snom German engineering and advanced audio. Every deskset incorporates attention to detail from cutting-edge VoIP signaling to the latest DSP algorithms. A wide range of testing tools and software help deliver the best communication experience to your business. This technology translates to less downtime, and better collaboration between clients and colleagues.



ErisTerminal VSP700 Series

Free yourself from ordinary desk phones

Our SIP desksets come with all the essential features you need to keep pace with your business and your budget. Depending on the model, support two to six SIP accounts with these easy-to-use phones.

Installation is simple and cost-effective. Programmable buttons provide one-touch access to shared call appearances, automatic call distributor (ACD), paging and more. Advanced call handling features enable you to manage multiple calls—all with superior HD audio. Some models (VSP726 and VSP736) in the VSP700 Series also feature built-in micro SD cards for recording important conversations.

Our desksets are equipped with built-in DECT 6.0 technology, giving you freedom to move around the office with a headset or handset.

Designed to work overtime, some desksets include Power over Ethernet (PoE) support and dual Ethernet ports to make installation even easier.



ErisTerminal SIP Deskset

VSP715

- Supports up to 2 SIP accounts
- Power over Ethernet (PoE)
- Dual Ethernet ports
- Auto-provisioning
- Full-duplex speakerphone
- HD audio sound quality
- Supports G.722 wideband codec



ErisTerminal SIP Deskset

VSP726

- Supports up to 4 SIP accounts
- Compatible with a DECT 6.0 handset (VSP601), headset, or both
- Busy lamp fields (BLF)
- Dual GigE ports
- Customizable hard keys
- Built-in micro SD card slot for local call recording



ErisTerminal SIP Deskset

VSP736

- Supports up to 6 SIP accounts
- Compatible with a DECT 6.0 handset (VSP601), headset, or both
- Dual GigE ports
- Customizable hard keys
- Built-in micro SD card slot for local call recording



ErisTerminal SIP DECT Base Station and Cordless Handset

VSP600

- Register up to 6 cordless handsets (VSP601) or desksets (VSP608)
- Supports up to 6 SIP accounts
- Supports 4 simultaneous calls
- Supports 5 DECT repeaters (VSP605)



ErisTerminal SIP DECT Cordless Handset

VSP601

- Place cordless handsets almost anywhere
- Compatible with the VSP600 DECT cordless base station and the VSP726 and VSP736 desksets



ErisTerminal SIP DECT Cordless Deskset

VSP608

- Traditional deskset appearance with cordless handset portability
- Half-duplex speakerphone
- Supports 2 simultaneous calls



ErisTerminal SIP DECT Repeater

VSP605

- Adds up to an additional 500 feet of range
- Cascade up to 2 repeaters in a row
- Compatible with VSP600



ErisTerminal VSP600 Cordless Series

Improve mobility around the office

Add more convenience to your office with the VSP600 Series cordless family. Do just about everything on a cordless handset you can do on a deskset—hold, transfer, conference and even intercom call between other handsets.

The cordless deskset is perfect for those places you want the function of a deskset with the convenience of a cordless handset, or don't have an Ethernet drop when a phone is needed.

DECT 6.0 technology enables you to make and receive calls from virtually anywhere in the office, and gives you up to 500 feet of range. Just plug the base into a power outlet and you're ready to go. With a touch of a button, connect a VSP600 Series cordless deskset or handset right to your DECT-enabled phone.



ErisTerminal VDP650 Cordless 4-Line Series

Line forwarding made easy

Answering and transferring calls on-the-go is easy with the VDP650 Cordless 4-Line Series. Move to and from your desk whenever you want without worry. This cordless family of phones features four programmable LED backlit line keys for improved call handling. It's easy to see incoming calls, hold calls, and resume calls from any handset or deskset with a simple press of a button. DECT 6.0 technology enables you to make and receive calls from virtually anywhere in the office, and gives you up to 500 feet of range. Plug the base into a power outlet, and within seconds, you're ready for business.



ErisTerminal SIP DECT 4-Line Base Station

VDP650

- Register up to 10 cordless desksets and handsets
- DECT cordless technology
- Support for up to 8 SIP lines/accounts and 4 concurrent calls
- LED status indicator
- Supports 5 DECT repeaters (VSP605)



ErisTerminal SIP DECT Cordless 4-Line Handset

VDP651

- Requires VDP650 SIP DECT 4-Line Base Station to operate
- 4 programmable LED backlit line keys
- 4 call handling between active and held
- Intercom
- 7 days standby and 9 hours talk time



ErisTerminal SIP DECT Cordless 4-Line Deskset

VDP658

- Requires VDP650 SIP DECT 4-Line Base Station to operate
- 4 programmable LED backlit line keys
- 4 call handling between active and held
- 32 speed dial keys
- Intercom
- 7 hours talk time when using battery



ErisTerminal SIP DECT Base Station

VDP800

- Register up to 10 cordless handsets
- Orbitlink Wireless Technology™
- Support for up to 8 lines/accounts and 8 concurrent calls
- Support for up to 5 VSP605 DECT repeaters



ErisTerminal SIP DECT Cordless Color Handset

VDP801

- Requires a VDP800 to operate
- 2-inch color LCD
- HD audio
- Intercom



ErisTerminal VDP800 Cordless Series

Coverage for your growing business

The VDP800 Series is ideal for small businesses looking for both SIP communications and the freedom to move around the office. Because of DECT 6.0 technology, these phones have enough range to work virtually anywhere in your office. Employees can move from their desks to the copy machine while staying connected on their handsets. If you ever need more coverage in remote areas, add up to five DECT repeaters to the base station. No worries when a new employee joins your team. Easily install another phone within minutes. Using the VDP800 base station, you can add up to 10 VDP801 handsets, each with its own extension or unique phone number.



ErisStation Conference Phones

Hold more productive meetings

From the office to the boardroom, VTech ErisStation® conference phones come with all the features you need to ensure your calls are crisp, clear and easy-to-manage.

Unlike traditional conference phones, ErisStation conference phones let everyone speak without having to gather around the phone or raise their voices. That's thanks to the DECT 6.0 wireless microphones featuring Orbitlink Wireless Technology™.

Whether you're up at the whiteboard or sitting in the back of the room, you can talk into one of the wireless microphones or expansion speakerphones. Relax knowing callers on the other end can hear you—loud and clear.

SIP models



ErisStation SIP Conference Phone with Four Wireless Mics

VCS754

- 2 fixed microphones and 4 DECT 6.0 wireless microphones
- Support for up to 3 SIP lines/accounts
- Full-duplex speakerphone in base
- Up to 8 hours of talk time per wireless microphone
- USB speakerphone



ErisStation SIP Conference Phone with Two Wireless Mics

VCS752

- 1 fixed microphone and 2 DECT 6.0 wireless microphones
- Support for up to 3 SIP lines/accounts
- Bluetooth connectivity for headset and cellular devices
- DECT 6.0 technology for wireless speakerphone expansion
- Up to 12 hours of talk time per wireless microphone
- Pair up to 3 VCS850 DECT Expansion Wireless Speakerphones for up to 27 or more active participants



ErisStation SIP DECT Expansion Wireless Speakerphone

VCS850

- Requires VCS752 to operate
- Full-duplex speakerphone in base
- Up to 12 hours of wireless talk time
- Pair up to 3 expansion speakerphones per VCS752 base

Analog models



ErisStation Conference Phone with Four Wireless Mics

VCS704

- 2 fixed microphones and 4 DECT 6.0 wireless microphones
- Full-duplex speakerphone in base
- Up to 12 hours of talk time per wireless microphone
- Up to 70 hours of standby time per wireless microphone



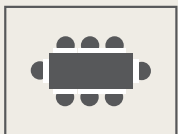
ErisStation Conference Phone with Two Wireless Mics

VCS702

- 1 fixed microphone and 2 DECT 6.0 wireless microphones
- Full-duplex speakerphone in base
- Up to 12 hours of talk time per wireless microphone
- Up to 70 hours of standby time per wireless microphone



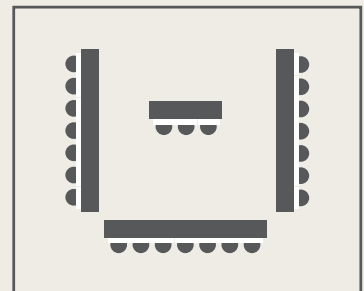
Huddle Room



Conference Room



Training Room





ErisStation Conference Phones

Expandability for any-size conversation

No matter the size of the conversation, everyone can spread out. Callers can place wireless speakerphones anywhere in a small boardroom or large conference room without running complicated cables or wires.

Meeting participants have plenty of time to keep a long meeting going on one battery charge. ErisStation wireless mics and expansion wireless speakerphones feature up to 12 hours of talk time and 70 hours of standby time.

Callers can pair a headset or cell phone to the Bluetooth-enabled VCS752 speakerphone for private calls, or for hands-free cellular calls without a headset. It's also easy to transfer a call from a cell phone to the speakerphone via Bluetooth. This allows others joining the room to participate in the same call.



Wireless Headsets

Take your calls on-the-go

Get more done away from your desk phone. With up to 500 feet of range and wide-band audio, VTech wireless headsets deliver exceptional sound clarity virtually anywhere in the office. DECT 6.0 technology cuts down on interference and static, giving you calls that are crisp, clear and secure.

No need to worry about the small details. The headsets work with all brands of business desksets. You can also use your soft phone service to easily place internet-based calls. Stay comfortable throughout the day with three wearing options—over-the-ear, over-the-head or behind-the-neck. You can change the style whenever you like.

Collaborate with clients or colleagues often? You'll never run out of battery during long calls. If the charge is low, just swap the headset's battery mid-conversation for a new one—without ending the call. When it's time to recharge at the end of the day, the headset fits in an intuitive magnetic charging bay.



Convertible Office Wireless Accessory Headset

VH621

- Up to 500 feet of range
- HD voice and wideband audio
- Hot swappable battery
- Noise canceling microphone
- Multiple wearing styles
- One-touch call, answer, end call, volume level and mute
- Compatible with VSP726, VSP736 and VCS752



Convertible Office Wireless Headset

VH6210

- Up to 500 feet of range
- HD voice and wideband audio
- Hot swappable battery
- Electronic hookswitch (EHS) compatible
- Softphone compatible
- Softphone call manager
- One-touch call, answer, end call, volume level and mute
- Compatible with most SIP and analog desk phones



Convertible Office Wireless Headset with Lifter

VH6211

- Up to 500 feet of range
- HD voice and wideband audio
- Hot swappable battery
- Electronic hookswitch (EHS) compatible
- Softphone compatible
- Softphone call manager
- One-touch call, answer, end call, volume level and mute
- Compatible with most SIP and analog desk phones



Convertible Office Wireless Headset with Softphone Dongle







VH6212

- Up to 500 feet of range
- HD voice and wideband audio
- Softphone compatible
- Softphone call manager
- Noise canceling microphone
- Multiple wearing styles
- Secure magnetic charging cradle
- One-touch call, answer, end call, volume level and mute






VTech ErisTerminal SIP Phones				
	ET605	ET635	ET685	ET6
SIP Lines / Accounts	2	12	12	
HD Voice Codec	✓	✓	✓	
Display Type	2.3" - 132 x 64 LCD greyscale	2.8" - 320 x 240 color LCD	4.3" - 480 x 272 color LCD	4.3" 160 x 384 LCD greyscale
Second screen programmable keys			✓	
Proximity sensor for dynamic display of key labels		✓		
Full Duplex Speakerphone	✓	✓	✓	
Sensor Hookswitch		✓	✓	
EHS (electronic hook switch)		✓	✓	
Expansion Module Support (ET6)		✓	✓	3 per deskset
USB		✓	✓	✓
Built-in Bluetooth			✓	
PoE Support	✓	✓	✓	1st ET6 powered by deskset
Dual Ethernet Ports Type	10/100	GigE	GigE	
Total Programmable Keys	2	8	6	18
Total Programmable functions	2	32	24	18
Message Waiting Indicator	✓	✓	✓	
Local Phonebook	250	1000	1000	
LDAP Phonebook Support	✓	✓	✓	
XML Browser	✓	✓	✓	
Corded Headset port	RJ9	RJ9	RJ9	
Action URI/URL	✓	✓	✓	
VPN Client		✓	✓	
Standard Warranty	3 year	3 year	3 year	3 year



VTech ErisTerminal SIP Phones			
	VSP715	VSP726	VSP736
SIP Lines/Accounts	2	4	6
Display Type	158 x 57 LCD greyscale	158 x 57 LCD greyscale	206 x 128 LCD greyscale
Speakerphone	✓	✓	✓
Corded Headset Port	✓	✓	✓
DECT Cordless Headset Support		✓	✓
DECT Cordless Handset Support		✓	✓
Dual Ethernet Ports Type	10/100	GigE	GigE
PoE Support	✓	✓	✓
HD Voice Codec	✓	✓	✓
Local Call Recording via Micro SD		✓	✓
Programmable Keys	2	12	16
Total Programmable Functions	2	24	32
VPN Client		✓	✓
Local Phonebook	200	1000	1000
XML Remote Phonebook Support		✓	✓
LDAP Phonebook support	✓	✓	✓
XML Browser		✓	✓
Action URI/URL		✓	✓
Standard Warranty	3 years	3 years	3 years

VTech ErisTerminal Cordless Series						
	VSP600	VSP601	VSP605	VSP608	VDP800	VDP801
SIP Accounts	6	6		6	8	8
Number of DECT phones	6				10	
Concurrent calls system (NB/WB)	4 / -				8 / 4	
Repeater support	✓		Up to 5 per base		✓	
Compatible to	VSP601, VSP608, VSP605				VDP801, VSP605	
Display type		1.8" - 90 x 65 mono LCD		3" - 102 x 66 mono LCD		2" - 172 x 220 color LCD
Softkeys		2				2
Dedicated feature keys		11		21		6
Concurrent calls per accessory		2	2	2		2
HD Audio						Handset / Speaker
Battery		550mAh Ni-MH		750mAh Ni-MH		900mAh Ni-MH
Standby-by / talk-time		7d/7h		36h/7h		7d/9h
Speed dial keys				32 (16x 2 pages)		
Compatible base		VSP600	VSP600, VDP800	VSP600		VDP800
Standard Warranty	3 years	3 years	3 years	3 years	3 years	3 years



VTech ErisStation Conference Phones					 <small>(Expansion speakerphone accessory to VCS752)</small>
	VCS702	VCS704	VCS754	VCS752	VCS850
Connectivity					
Analog (PSTN)	✓	✓			
SIP			✓	✓	
USB			✓		
Bluetooth				✓	
DECT 6.0	Wireless mics	Wireless mics	Wireless mics	Wireless mics/ expansion speakerphones/headsets	Pair up to 3 per VCS752
Audio					
Full Duplex Echo Canceller	✓	✓	✓	✓	✓
Noise Reduction	✓	✓	✓	✓	✓
Codecs			G.711, G.722, G.726, G.729ab	G.711, G.722, G.726, G.729ab	
Wideband			✓	✓	✓
Functionality					
PoE				✓	
SIP Lines/Accounts			3	3	
SIP Softkeys			3	3	
Navigational Pad			✓	✓	
Phonebook	✓	✓	✓	✓	
WebUI for Phonebook Management			✓	✓	
Redial	✓	✓	✓	✓	
Distributed Mute Access	✓	✓	✓	✓	
Date and Time	✓	✓	✓	✓	
Speed Dial Keys	✓	✓	✓	✓	
USB for PC Softphone/Speakerphone			✓		
Bluetooth Connectivity for Headset and Mobile Pairing				✓	
Wireless Expansion				Up to 3	
Microphones	3	6	6	3	2
Wireless Microphones	2	4	4	2	
Integrated Charging Bays	✓	✓	✓	✓	
Other					
Standard Warranty	2 years	2 years	2 years	2 years	2 years

VTech Headsets				
	VH621	VH6210	VH6211	VH6212
Accessory Headset Only (VSP700 Series / VCS752)	✓			
Up to 500 Feet of Range	✓	✓	✓	✓
HD Voice and Wideband Audio	✓	✓	✓	✓
Electronic Hook Switch (EHS) Compatible		✓	✓	
USB		USB mini port	USB mini port	USB dongle
Softphone Compatible		✓	✓	✓
Softphone Call Manager		✓	✓	✓
Hot Swappable Battery		✓	✓	
Multiple Wearing Styles	✓	✓	✓	✓
Secure Magnetic Charging Cradle	✓	✓	✓	✓
One-Touch Call, Answer, End, Volume Level and Mute	✓	✓	✓	✓
Includes Lifter for non EHS Phone			✓	
Noise Canceling Microphone	✓	✓	✓	✓





The VTech Difference

Industry-leading warranties

Best-in-class warranties (three years for SIP desksets, two years for SIP and analog conference phones, one year for headsets) ensure customer satisfaction. If a replacement phone is needed, we send new (not refurbished like many of our competitors) product as an advanced parts replacement (APR). This translates to less downtime and more satisfaction for your customers and partners.

U.S.-based support

Receive end-to-end complimentary support (pre-sales, post sales and field sales) from a team of U.S.-based sales people, engineers and marketing executives. Account managers throughout the U.S., Canada and Central America/Latin America (CALA) region uniquely position themselves to support your sales efforts. Our dedicated team of technical sales engineers provide an added level of specialized support.

Vertically-integrated infrastructure

Our global team of more than 1,500 R&D professionals continually innovate VTech products through state-of-the-art research, engineering and global design influence. Because VTech manages all phases of R&D, production, manufacturing, sales and support, we deliver affordable, high-quality products to customers.



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Business Solutions



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