

ProCloud Unified Communications

ProCloud UC

Mobile App Bundles, Collaboration Suite and Hub Add-On



Benefits

- Simple, integrated applications and collaboration suite
- HD video/voice, chat, file sharing and screen sharing
- Works on desktop, tablet or smartphone
- Business and personal identities on same phone

Overview

ProCloud UC Powered by BroadSoft is a cloud-based unified communications and collaboration suite that helps businesses stay connected and be more productive. With user-friendly applications delivered from the cloud, you can quickly access information and connect with others inside and outside of your organization, helping build your business and accelerate revenue.

ProCloud UC is part of ProCloud Subscription Services, a suite of cloud-based managed applications. Through both mobile and desktop applications, ProCloud UC provides the collaboration tools necessary for today's on the go workforce.



Figure 1: ProCloud UC Communicator with Collaboration

Mobile App Bundle

ProCloud UC includes mobile and desktop applications that help you stay connected, whether at the office or on the road. Communicator, Connect, and Meet provide Voice over IP (VoIP) phone services, instant messaging and presence, built-in audio and video conferencing, screen sharing, file sharing, virtual meeting rooms and more.

Communicator

Communicator is compatible with most desktops, laptops, smartphones and tablets and enables users to stay connected wherever they happen to be.

Why Communicator?

- HD video/voice conferencing, chat, file sharing and screen sharing
- Works on desktop, tablet and smartphone
- Feature-rich communications with entire ProCloud UC Collaboration Suite
- Includes My Room, a virtual meeting space for each user
- Calling over data channel or cellular

Connect

Ideal for road warriors, Connect is optimized for business messaging and calling, keeping mobile workers fully connected with easy access to people and information, all from their smartphone.

Why Connect?



- Native dialer for Apple iOS and Android devices (note, does not support VoIP calling)
- Chat to call feature
- Business and personal identities on one device
- Access to My Room and corporate directory

Meet

Meet makes it easy to dial-in to conference calls via smartphones using your business identity.

Why Meet?



- Join My Room and third-party conferences with one touch
- Quick visibility to all your calendars
- Message the meeting organizer
- Email meeting organizer and invitees
- Complementary to Connect and Communicator

Collaboration Suite

My Room

My Room provides a virtual meeting room that is available at anytime from anywhere. My Room allows both colleagues and guests to join their virtual meeting room and enables them to move among IM, voice, video, and file sharing instantaneously.

Why My Room?

- Instant conference bridge
- Join and dial-in from desktop, tablet and mobile
- Screen sharing (from desktop only)
- Guest access via web browser

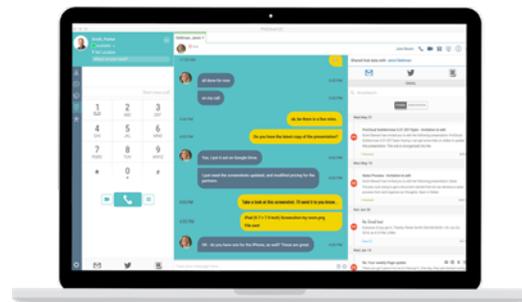
Hub Add-On

Hub

Bringing together real-time communication with many pre-integrated cloud applications, Hub provides contextual data, minimizing the need to navigate back and forth between applications.

Why Hub?

- Out-of-the-box, pre-integrated cloud applications for Google G Suite, Office 365, Salesforce, Twitter, and many other cloud-based business applications
- Dynamically displays relevant information for the person you are communicating with
- Filter information based on content type such as email, calendar, files and more



Features

Mobile App Bundles					
Feature	Communicator (Desktop)	Communicator (Mobile)	Communicator (Tablet)	Connect	Meet
Microsoft Windows Support	●				
Apple OSx Support	●				
Google Android Support		●	●	●	●
Apple iOS Support		●	●	●	●
Voice and Video Calling - VoIP	●	●	●		●
Native Mobile Network Calling		●	●	●	●
Call History	●	●	●		
Call Settings Control	●	●	●		
Enterprise Phone Directory Integration	●	●	●		
Headset support	●	●	●		
In-Call Controls	●	●	●		
Outlook Add-In/Directory Integration	●				
Twin to Office Phone	●	●	●	●	

Collaboration Suite			
Feature	Communicator (Desktop)	Communicator (Mobile)	Communicator (Tablet)
Rich Presence	●		●
Instant Messaging	●		●
Configurable Web URL Button	●		
Contact Management Tools	●	●	●
File sharing	●		
My Room - Audio Conferencing	●	●	●
My Room - Guest Client Access	●		
My Room - Group Chat w/ History	●	●	●
My Room - Desktop Sharing	●		
My Room - Moderator Controls	●	●	●
My Room - Video Conferencing	●	●	●
Outlook Calendar Integration	●		

Hub Add-On			
Feature	Communicator (Desktop)	Connect	Description
MicroApps Integration	●	●	Integration with leading cloud applications: <ul style="list-style-type: none"> • Google Calendar • Google Drive • Google Tasks • Office 365 email • Office 365 Calendar • Twitter • Salesforce

ProCloud UC Site Packages

For the customer site types below, Standard and Premium versions come with tier 1 support, basic phone features, voicemail, fax, video, user web portal, and mobility & remote support. Additional add-on features include Mobile App Bundle (including Communicator, Connect, Meet), Collaboration Suite (including My Room) and Hub.

ProCloud UC Hosted PBX			
	CONNECT BASIC	COMMUNICATE STANDARD	COMMUNICATE PREMIUM
Mobile App Bundle		●	●
Collaboration Suite		\$8.95	●
Hub Add-On		\$3.95	●

ProCloud UC Hosted PRI			
	CONNECT BASIC	COMMUNICATE STANDARD	COLLABORATE PREMIUM
Mobile App Bundle		●	●
Collaboration Suite		\$8.95	●
Hub Add-On		\$3.95	●

ProCloud UC SIP Trunking			
	CONNECT BASIC	COMMUNICATE STANDARD	COLLABORATE PREMIUM
Mobile App Bundle		●	●
Collaboration Suite		\$8.95	●
Hub Add-On		\$3.95	●

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